

## TWO (2) YEAR LIMITED WARRANTY



All components of the BBGrillCo *plancha style* grills are warranted for a period of two (2) years from the date of purchase by the original owner against defects in materials and workmanship under normal use and conditions. This warranty does NOT cover normal wear and tear, weathering, assembly, maintenance or use of the BBGrillCo grill in a commercial application.

For warranty service, please contact BBGrillCo using the information provided below. Please provide in your communication a detailed nature of the problem, copy of receipt and your contact information so that we can expedite the resolution of your issue.

This warranty is extended to the original purchaser only. Proof of purchase will be required before warranty service is rendered. The paid invoice is the only allowable proof of purchase.

This warranty covers only failures due to defects in materials or workmanship which occur during normal use. Failures and/or damage which result from accidents, negligence, misuse, abuse, neglect, altering the grill in anyway, failure to maintain the grill properly, failure to use the proper fuel as directed in the Manual and acts of God are NOT covered under this warranty.

THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED ABOVE. THE ORIGINAL PURCHASER ASSUMES ALL RISK IN THE ASSEMBLY, PLACEMENT AND OPERATION OF THE BBGRILLCO UNIT. FAILURE TO FOLLOW WARNINGS AND OPERATING INSTRUCTIONS CONTAINED IN THE MANUAL CAN RESULT IN SEVERE PROPERTY DAMAGE OR PERSONAL INJURY.

In no event will BBGrillCo, its directors, officers or agents be liable to the purchaser or any third party, whether in contract, in tort, or any other basis, for any indirect, special, punitive, exemplary, consequential or incidental loss, cost, or damage arising out of or in connection with the sale, maintenance, use, or inability to use the product, even if BBGrillCo or its directors, officers or agents have been advised of the possibility of such losses, costs or damages, or if such losses costs or damages are foreseeable. In no event, will BBGrillCo, or its officers, directors, or agents be liable for any direct losses, costs or damages that exceed the purchase price of the product.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the purchaser.

This limited warranty gives the Original Purchaser specific legal rights and as well as other possible rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall NOT apply to this limited warranty, nor the sale of the products covered by this limited warranty.

**Finishes and Cooktop.** Weathering Steel is supposed to rust and will ultimately resolve in a durable, no-maintenance finish. The carbon steel cook top will form rust if not protected. This is easily cleaned off for safe use. Please see your owner's manual for instructions on maintenance and care. BBGrillCo will not be responsible for food or rust stains on adjacent materials, or normal rusting which may occur.

**DO NOT RETURN YOUR BBGRILLCO. UNIT TO THE PLACE OF PURCHASE. FOR CUSTOMER AND WARRANTY ISSUES PLEASE CONTACT CUSTOMER SERVICE AT (918) 592-1700 OR EMAIL US AT [info@bbgrillco.com](mailto:info@bbgrillco.com)**

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